

Prime Intermarket Group Eurasia

Privacy Policy

1. Introduction

Your privacy and trust are important to us, and this statement explains how we handle personal data. We may make changes to this Statement from time to time, and it is important that you check this Statement for any updates.

This Privacy Policy sets out the personal information which you supply to Prime Intermarket Group Eurasia. (registered in Mauritius, Licence No. GB24204066) (together referred to as **"FXIFY Markets"**, **"our"** or **"we"**) is used in connection with the FXIFY Markets website. It also describes how we use cookies on our website.

This Privacy Policy applies to the processing of personal information by the Company in connection with the provision of financial services and does not apply in relation to websites operated by any other organization and/or other third parties.

The processing of your personal information (which includes the collection, use, rectification, disclosure, storage, etc.) is done in accordance and in compliance with the Mauritian Data Protection Act 2017 (the **"DP Act"**), the General Data Protection Regulation (EU) 2016/679 (the **"GDPR"**) if, and to the extent, applicable or any other law or regulation on data privacy and data protection, if, and to the extent, applicable (the **"Data Protection Laws"**).

2. How we use Personal Data

We collect, use, disclose, transfer and store personal data when needed to provide our services and for our operational and business purposes as described in this Statement. We want to be clear about our privacy practices, so you can make informed choices about the use of your personal data. You can contact us at any time with questions or concerns.

Types of Personal Data Collected

We may collect the following categories of personal data :

- Identification data (e.g. full name, date of birth, nationality, identification numbers, etc.)
- Contact details (e.g. address, email, phone number)
- Financial data (e.g. income, assets, account balances, credit reports)
- Transactional data (e.g. trading activity, deposits, withdrawals)
- Technical data (e.g. IP address, device type, browser type, login activity)

- Know Your Customer (KYC) and Anti-Money Laundering (AML) documentation
- Communication records (e.g. emails, chat logs, phone recordings)

How we Collect Personal Data

We may collect personal data through the following means:

- Direct interactions: when you complete application forms, open an account, submit KYC documents, or communicate with us (in writing, in person, by telephone or electronically)
- Automated technologies: when you interact with our website or platform (via cookies, server logs, and similar technologies)
- Third parties or publicly available sources: such as credit reporting agencies, compliance databases, or regulatory watchlists

If our use of your personal information does not fall under one of these Lawful basis we require your consent. Such consent shall be freely given by you and you have the right to withdraw your consent at any time by contacting us using the contact details set out in this Policy or by unsubscribing from email lists.

3. Information we Disclose

We do not sell any information about our clients. Only upon our clients' specific request will information such as name, income, and assets be shared with our related companies. From time to time and when we deem it necessary to facilitate the handling of our relationship with our clients, we will share appropriate information with third parties and partner companies as permitted by law.

There are circumstances where we may wish to disclose or are compelled to disclose your personal information to third parties. For example, we may pass on your data to:

- our partner companies
- government institutions, authorities and courts (when legally obliged to do so); and
- service providers who are processing the data on behalf of the FIXPIG under contractual obligations of confidentiality;
- financial institutions and payment providers to facilitate transactions (for deposits and withdrawals);
- credit reporting or reference agencies;

These disclosures of personal information will only take place in accordance with the law and for the purposes listed above.

The Company will not sell or otherwise give access to your personal data to any third party for commercial interests or advertising except for the purpose of fulfilling our legal or contractual obligation or where we have your permission.

4. Our Legal Obligations

We may be required to retain and use personal data to meet our internal and external audit

requirements, for data security purposes and as we believe to be necessary or appropriate:

- To comply with our obligations under applicable law and regulations, which may include laws and regulations outside your country of residence.
- To respond to requests from Courts, law enforcement agencies, regulatory agencies, and other public and government authorities, which may include such authorities outside your country of residence.
- To monitor compliance with and enforce our Platform terms and conditions.
- To carry out anti-money laundering, sanctions or Know Your Customer checks as required by applicable laws and regulations.
- To protect our rights, privacy, safety, property, or those of other persons; or
- In the event of a merger, sale, restructure, acquisition, joint venture, assignment, transfer or other disposition of all or any portion of our business, assets, or stock (including in connection with any bankruptcy or similar proceedings)
- We may also be required to use and retain personal data after you have closed your account for legal, regulatory and compliance reasons, such as the prevention, detection, or investigation of a crime; loss prevention; or fraud prevention.

5. Trade activity on the platform

In order to meet with our internal compliance and regulatory obligations, we monitor your trading activity such as the frequency of your trading and number of trades, and monetary activity such as number of deposits/withdrawals, payment methods used, your device information and IP.

6. Your rights

6.1 Obtaining a copy of your personal data and correcting mistakes

We respect your right to access and control your personal data. We will respond to requests for personal data and, where applicable, will correct, amend, or delete your personal data.

6.2 Access to personal data

We will give you access to your personal data (including a copy or the ability for us to send your personal data to another provider) on request unless any relevant legal requirements prevent us from doing so or other exemptions apply. Before providing access to you, we will ask you to prove your identity and give us sufficient information about your interaction with us so that we can locate any relevant data.

6.3 Correction and deletion

You have the right to correct or amend your personal data if it is inaccurate or requires updating. You may also have the right to request us to delete your personal data. If you request that we delete your personal data, this will result in the automatic closure of your account and we will remove your personal data from active processing. However, we will be required to maintain your personal data to comply

with our legal and regulatory requirements as well as in accordance with our internal compliance requirements in relation to maintaining records.

6.4 Consent withdrawal

Where you have provided us prior consent to the processing of your personal data, you may, as permitted by law, to withdraw your consent at any time. Such withdrawal will not affect the lawfulness of processing based on your previous consent and will not affect our processing of your personal information under any other basis of processing (e.g. processing your information for providing you with our products and services). Please note that if you withdraw your consent, you may not be able to benefit from certain service features for which the processing of your personal information is essential.

6.5 Lodge a complaint

- We suggest that you contact us about any questions or if you have a complaint in relation to how we process your personal information. However, you do have the right to contact the relevant supervisory authority directly. To contact the Data Protection Office in the Republic of Mauritius.

7. Security of Information

We are committed to safeguarding and protecting personal data and will implement and maintain appropriate technical and organisational measures to ensure a level of security to protect any personal data provided to us from accidental or unlawful destruction, loss, alteration, unauthorised disclosure of, or access to personal data transmitted, stored, or otherwise processed.

We maintain physical, electronic, and procedural safeguards to protect our clients' personal information and have strict internal policies against unauthorised use or disclosure of client information. Our clients' information is accessible only to employees who need it to provide services to the client. All our employees are required to follow our data privacy and security policies when handling personal data and are reminded on a regular basis of their obligations with regard to the confidentiality of client information through employee training and by operating procedures.

7.1 Cookies

Our website uses cookies and similar technologies to enhance user experience, provide functionality, analyze website traffic, and assist in our marketing efforts. Cookies are small text files stored on your device when you access or use our website. You can control or delete cookies through your browser settings. Please note that disabling cookies may affect the functionality of the website.

7.2 Third - Party Links

Our website may contain links to third-party websites or services that are not controlled or operated by us. We are not responsible for the privacy practices of such third-party websites. We encourage you to

read the privacy policies of any third-party sites you visit, as this Statement does not apply to them.

8. Data Retention

We will retain your personal data for a minimum of seven years or for as long as we reasonably require it for legal or business purposes. In determining data retention periods, we take into account local laws, contractual obligations, and the expectations and requirements of our customers. When we no longer need personal data, we securely delete or destroy it.

9. Contact us about this statement or make a complaint

If you have any queries about the contents of this Statement, wish to inform us of a change or correction to your personal data, would like a copy of the data we collect on you, or would like to raise a complaint or comment, please contact us via email to compliance@fxifymarkets.com

If you are not satisfied with our response or believe we are not processing your personal data in accordance with the law, you can escalate your complaint to the data protection regulator in your jurisdiction.